

**Oracle Utilities Customer Care & Billing
Release 2.4.0**

Utility Reference Model

3.3.8 Manage Net Energy Metering Services

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Oracle Utilities Customer Care & Billing Utility Reference Model 3.3.8, Release 2.4.0

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3.3.8 Manage Net Energy Metering Services

This section provides a description of the “Manage Net Energy Metering Services” business process, including:

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Brief Description

Business Process: 3.3.8 Manage Net Energy Metering Services

Process Type: Process

Parent Process: n/a

Sibling Processes: n/a

Customers in a distributed generation energy market may have renewable energy devices such as solar panels or wind turbines connected to their meters. The energy generated at this service point, as well as any energy used, could possibly be measured by a single meter, with the energy generated being netted against the energy used. This is called net energy metering (NEM).

This process describes how Service Agreement for Net Metering services is established and maintained. After Service is established, application automatically adjusts account at the end of the specified period, called True Up period, and calculates bills for customers.

Business Process Diagrams

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